



GIVING PERSONAL INFORMATION

Listen to a conversation between a librarian and a visitor. For questions 1 to 7, fill in the gaps with a word or number, or select the correct answer.

1. His name is _____.
2. His last name is _____.
3. He was born in the year _____.
4. His address is 48 _____ Avenue,
Birmingham.
 - a. Chesterton
 - b. Chereston
 - c. Chertson
5. His phone number is 76 _____.
6. His email address is _____.
 - a. efernsby6@gmail.com
 - b. e.fernsby86@gmail.com
 - c. dotfernsby86@gmail.com
7. The Wifi password is vis _____.



TRANSCRIPTION

LIBRARIAN: Good morning! Welcome to the City Library. How can I help you?

VISITOR: Good morning! I'd like to become a member, please.

LIBRARIAN: Of course! I just need to take some details. What's your full name?

VISITOR: It's Ethan Fernsby.

LIBRARIAN: Can you spell your first name, please?

VISITOR: Yes, it's E-T-H-A-N.

LIBRARIAN: And your last name?

VISITOR: F-E-R-N-S-B-Y.

LIBRARIAN: Thank you. And what's your date of birth?

VISITOR: It's the 27th of August, 1986.

LIBRARIAN: Great. What's your address?

VISITOR: I live at 48 Chesterton Avenue, Birmingham.

LIBRARIAN: Could you spell the street name for me?

VISITOR: Sure! C-H-E-S-T-E-R-T-O-N.

LIBRARIAN: And your phone number?

VISITOR: It's 07854 329 176.

LIBRARIAN: Sorry, could you repeat that?

VISITOR: Sure! 07854 329 176.

LIBRARIAN: Thanks! Finally, what's your email address?

VISITOR: It's e.fernsby86@gmail.com.

LIBRARIAN: Could you spell that for me?

VISITOR: Yes! E dot F-E-R-N-S-B-Y 86 at gmail.com.

LIBRARIAN: Got it! You are now registered. Here is your library card.

VISITOR: Thank you very much! How many books can I borrow at the same time?

LIBRARIAN: You can borrow up to three books at once.

VISITOR: And how long can I keep them for?

LIBRARIAN: You have to bring the books back in three weeks, but you can renew them online if needed.



VISITOR: I see. Is there free Wi-Fi in the library?

LIBRARIAN: Yes, we offer free Wi-Fi.

VISITOR: What's the password?

LIBRARIAN: The password is L-I-B-2-4-5-9-V-I-S.

VISITOR: Sorry, could you repeat that?

LIBRARIAN: Of course. It's L-I-B-2-4-5-9-V-I-S. It's written on the notice board near the entrance.

VISITOR: Thanks! Also, where can I find mystery novels?

LIBRARIAN: The mystery section is on the second floor, near the window area.

VISITOR: Great! I'll go check it out.

LIBRARIAN: Enjoy your visit, and welcome to the library!



ANSWER KEY

1. Ethan
2. Fernsby
3. 1986
4. a. Chesterton
5. 078543291
6. b. e.fernsby86@gmail.com
7. lib2459